

Leadership Rounding made easy with our iPatient inTouch iPad program



iPatient inTouch.com
"staying inTouch improves patient satisfaction"

Daily HCAHPS indication scores – per department

Department	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th
Cardiovascular	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Diagnosis	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Operations	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Education of Meds	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Relief	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Response of Hospital Staff	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Rounding time



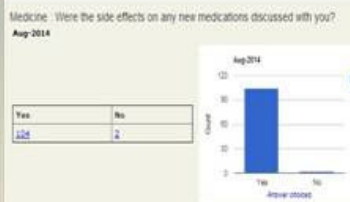
Rounding totals



Realtime service recovery



Focus on negative patient concerns



Instant Message – from the bedside



www.iPatientInTouch.com
"at the Texas Medical Center in Houston"

Custom questions



Emailed Daily Reports

- Rounding totals
- Rounding time
- HCAHPS indication
- Service Recovery
- Patient Concerns

iPad Leadership Rounding & 4P's Hourly Rounding

Request More Information:

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Website:

www.iPatientInTouch.com

iPatient InTouch, Inc.

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- Customized program for your needs
- Use dictation during rounding
- Realtime service recovery

- Automatic email alerts
- Track patient negative responses
- Daily Reports to your email

- 24/7 Control Panel from any PC
- Also included: training & support
- iPod is now enabled!